

May 25, 2022



Dear Valued Customer,

I would like to thank you for being a valued customer of The Spengler Company. It has been The Spengler Company's pleasure to provide O'Fallon and the surrounding St. Louis Metro areas with service for your home's plumbing, heating and cooling needs over the past 50 years.

***We are pleased to announce Tiger Plumbing, Heating, Air Conditioning, & Electrical Services will now be servicing Spengler customers! You, along with all Spengler customers, will find comfort knowing you will continue to receive the same exceptional, quality service you have come to expect from The Spengler Company. All existing customer records, including past service and equipment history, have been transferred to Tiger to make this a seamless transition.***

I, Todd Kiefer, Managing Partner of Tiger Plumbing, Heating, Air Conditioning, & Electrical Services, along with the entire Tiger Services team, are thrilled to have the opportunity to continue the Spengler brand's legacy with the blessing of Jason Spengler and their talented team. We are confident in our ability to provide you with the same trusted service that brought you to The Spengler Company from the very beginning.

Just as The Spengler Company has done for the past 50 years, Tiger Services prioritizes dependability and trust above all else. Established in 1993, Tiger Services' unwavering mission is to help Illinois families live more comfortably with on-time, stress-free, and dependable service. Tiger is a family-run, veteran-owned company, and our dedication and commitment to excellence directly aligns with values The Spengler Company has upheld since 1971.

What does this change mean for you? In addition to the full suite of plumbing, heating & air conditioning benefits and services offered by Spengler, Tiger Services is also fully equipped to take care of **all your electrical needs**. For those who wish to add an extra layer of comfort to their home, Tiger also offers a **Club Membership Program** to help protect against unexpected emergencies and give you reassurance in the face of disaster. A few of the perks of this program are:

- Regular maintenance on your Plumbing, HVAC, & Electrical systems
- Priority service + 10% discount on all future home repairs

Tiger Services offers standard service hours and our phones are answered 7 days a week, 24 hours a day by a live person. We also offer a 100% Customer Satisfaction Guarantee, as well as convenient online scheduling through our website

[www.TrustTiger.com](http://www.TrustTiger.com).

**Because you are a valued customer of The Spengler Company, we would like to offer you a \$50 credit towards your first service scheduled with Tiger- just mention this letter when booking! This credit cannot be combined with other offers and can only be used once.**

I take special pride that when you hire us for your home service needs, our entire company works hard to make sure your experience with us is hassle-free and enjoyable. Please give us a call at **(618) 632-4433**, or visit our website at [www.TrustTiger.com](http://www.TrustTiger.com) to learn more about our company and the services we offer.

I speak for our team when I say we look forward to serving you and your family.

Todd Kiefer, Managing Partner

*Tiger Plumbing, Heating, Air Conditioning, & Electrical Services*

Jason Spengler, President  
*The Spengler Company*

